# Help Mature-Industry Executives Share Best Practice Ideas

#### Rebecca's level of responsibility

With the Executive Director, crafted a 90-minute interactive presentation for manufactured ice industry (cubes and block ice) executives.

# Duration of the engagement

1 month

# The problem(s) presented

The manufactured ice industry was having difficulties distinguishing their products from their competition's, creating consumer loyalty. Ice had become a commodity. Large competitors (Wal-Mart, 7-11) were quickly taking their business. Most companies in their mature industry were suffering, but a few were very successful. Even though the executives weren't in direct competition with each other, they rarely shared what was working to keep their companies thriving.

### Steps in solving the problem

After interviewing key executives and the executive director of the association, Rebecca designed a highly interactive presentation designed to inspire audience members to share ideas and best practices. She delivered it with enthusiasm and engaged the audience.

#### Results achieved

Attendees left with new insights and ideas from their colleagues and the promise to mentor each other.