



Strengthen Team Communication in Sheriff's Department

Rebecca's level of responsibility

A colleague and I designed the 1/2-day quarterly departmental development session.

Duration of the engagement

1 week

The problem(s) presented

The sheriff's department needed to work closely together, but sometimes didn't communicate as clearly as was needed. They encountered dangerous situations and their safety was at risk if they don't communicate well and work as a team. They wanted to enhance their skills.

Steps in solving the problem

Integrating experiential (e.g., "low ropes") exercises helped make the concepts come alive. From leading a blindfolded team, to groups teams racing to navigate an obstacle course while one was blindfolded while the other gave instructions, to a blindfolded team having to square up a rope corralling them, these exercises and the debrief helped them understand how to be better team members and communicators.

Results achieved

Attendees left with new insights and skills to enhance their team communication.

Morgan Seminar Group

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